



# Cost Assumptions, Conditions, and Constraints

9/15/2021

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The Cost proposal relating to Attachment D comprises the costs for services being provided by MC-Rx (ProCare), Unified Group Services, & Encore Health Network.

This cost proposal is based on a 5-year contract period as outlined in the RFP of a 1 year initial contract with 4 subsequent renewals.

## **Unified Group Services Costs**

Unified Group Services will bill \$26.25 per client per month fee that encompasses the following scope of work:

- ✚ Medical claim processing for EIP, ADAP, MDAP, HIAP, and HIP
- ✚ Customer Service calls from IDOH staff and clients
- ✚ Eligibility management and coordination with MC-Rx
- ✚ ID Cards
- ✚ Funding Request billing and reporting detail
- ✚ Releasing and coordinating payments and EOB's to providers once funding is received from IDOH.
- ✚ All reporting necessary including but not limited to prescription drug CLD formats for rebate submissions, monthly cost & enrollments, annual ADR, RSR, and WICY.

Unified Group Services will also bill \$8.00 per EIP client per month fee for access to the Encore Health Network. This allows utilization of negotiated fee for service rates that are lower than medical provider billed charge amounts. Since the inception of the Encore Health Network, IDOH has realized \$4,558,070 in discounts helping to preserve funding to allow more clients to access programs. The Return On Investment historically has been 10:1 for this fee.

The actual annual cost is variable depending upon actual client enrollments in each program.

***"We take care of the Customer ... and then some!"***

## **MC-Rx Costs**

MC-Rx will be passing through the ingredient cost & dispensing fee amounts paid to the pharmacies.

MC-Rx administration fees charged to IDOH will be the per Rx fill rates as outlined in Attachment D, Sample Month Cost Matrix. The actual annual amount of the administration fees will be dependent on the actual volume of prescriptions filled by those clients enrolled in each of the programs.

There are 2 contingent type fees that may be charged if needed, but over the history of the previous contracts, they have not had to be charged.

Fee 1: MC-Rx charges \$225 per hour (in quarter hour increments) for Custom Programming or Ad Hoc Reporting. This is for programming our systems to meet requested changes by IDOH that require programming to complete and will not be utilized by MC-Rx for other clients.

Fee 2: MC-Rx charges for manual entry of eligibility for each record entered. MC-Rx accepts eligibility from Unified Group Services and provides system access and does not charge for IDOH to make eligibility entries. Other fees for services outside the scope of the agreement/program are quoted upon request.